10605 SE 240 #766
Kent, WA 98031
Phone/Fax – (855) 734-1500
jolene@pinnacleseniorplacements.com
www.pinnacleseniorplacements.com

Disclosure Statement

Who is Pinnacle Senior Placements?

Pinnacle Senior Placements, LLC (Pinnacle) provides information and personalized service to help elder adults and/or their representatives (client) discover the most effective and dignified housing and care options.

What can you expect from Pinnacle?

Through phone conversations and personal meetings with the client, Pinnacle will **GATHER INFORMATION** necessary to help determine the best options for housing and care. Information gathered will include, but is not limited to:

* Recent medical history	* Medications and management needed
* Sleeping habits	* Ability to perform Activities of Daily Living
* Dietary needs	* Financial budget
* Geographical locations	* Social and mental support

Before **RESEARCH** can begin, Pinnacle is required to secure the **client's authorization** to obtain or disclose confidential healthcare information. Pinnacle will then research for the best options that meet the highest values of the client. As part of the research, Pinnacle will disclose, in writing, if the care or housing provider is in **enforcement status** for violations of its' licensing regulations as determined by the Department of Social and Health Services. If any personnel of Pinnacle have an **ownership interest** in the housing or care options presented to the client, an explanation of that interest will be provided.

Pinnacle works with the client and the care or housing provider in the **same transaction**; providing information to both parties. To help the client continue to gather pertinent and accurate information, Pinnacle will set up and **TOUR** with the client to potential housing options. Pinnacle's **frequency of touring** a given housing facility will vary. Any facility given as a potential option will be toured within the last 60 days. At the time of the referral, Pinnacle will provide, if and when, the facility was toured.

Who pays for Pinnacle services?

The client and representatives incur no fee for Pinnacle placement services. Pinnacle fees are **paid by the housing provider** chosen by the client. The fee is based on the care and housing rate for 30 days and is due at 30 days from invoicing. The fee is calculated at 35% to 100% of the 30-day care and housing rate. The percentage used is determined by the provider's license type and duration of intended placement. If the client dies, is hospitalized, or is transferred to another housing provider for more appropriate care within the first thirty days of admission, then Pinnacle will **refund** a portion of its fee to the original housing and care provider. The refund will be a prorated portion of Pinnacle's fee based upon a per diem calculation of the days that the client resided or retained a bed in the housing facility.

10605 SE 240 #766
Kent, WA 98031
Phone/Fax – (855) 734-1500
jolene@pinnacleseniorplacements.com
www.pinnacleseniorplacements.com

What are some ways the client is protected?

Pinnacle may not require or request the client to sign **waivers** of potential liability for losses of personal property or injury, or to sign waivers of any rights of the client established in state or federal law.

At any time, the client may, without cause, **stop using** Pinnacle or switch to another agency without penalty.

The client may file a complaint against Pinnacle, or any other referral agency, with regards to ethical practices or compliance with the Elder and Vulnerable Adult Referral Agency Act Chapter 18.330 RCW with the **Attorney General's Office**.

Phone: Mon-Fri 10am to 3pm - (360) 753-6200 or (800) 551-4636
Address: 1125 Washington St. SE, PO Box 40100, Olympia, WA 98504-0100
Website: www.atg.wa.gov

As required by state law, the Client or Client's Representative **acknowledges receipt** of Pinnacle Senior Placements' Disclosure Statement.

_____   _____
Name of Client   Date

_____   _____
Client or Representative Signature   Self or Relationship to Client